

Office of Refugee Resettlement National Call Center

HELP LINE: call or text 1 (800) 203-7001 | EMAIL: information@ORRNCC.com

FOR CHILDREN

If you are in immediate danger, call 9-1-1

If you are experiencing a mental health crisis, call 9-8-8

If you experience any of the following, we are here to help:

- Nowhere to sleep
- Someone is forcing you to do something that makes you feel uncomfortable
- Someone is keeping you away from food, shelter, school, or medicine
- Trouble feeling safe and happy
- You are angry or hurting
- Feeling very sad or unwanted
- Family problems
- Kids being mean to you at school
- Difficulty finding help
- Difficulty with court
- Trouble finding your paperwork

For Parents and Sponsors

Looking for a child coming to the United States?

- We will ensure your message gets to the shelter caring for your child



Open 24 hours a day, 7 days a week.

International Numbers:

- Guatemala - 50218003750042
- El Salvador - 5038006439
- Honduras - 50480027916001
- Mexico - 528008770404

WhatsApp

- (800) 203-7001

Text

- (800) 203-7001

Is your child already home? We can help with:

- Finding resources in your community for education, medical care, emotional support, juvenile justice, substance use, legal support and safety
- Assistance with child behavioral issues after reunification, including:
 - Kids running away
 - Kids feeling very sad or angry
 - Involvement with drugs or gangs
 - Inappropriate relationships
 - Kids hurting other kids
 - Kids getting into trouble at school
 - Any behavior that worries you
- Support for you to help strengthen your relationship with your child
- Assistance making sure your child has access to schools and education
- Support with family problems or domestic violence
- Help getting copies of child/immunization records and completing paperwork
- Assistance finding legal support and understanding court processes



1 (800) 203-7001



ORR National Call Center
& Sexual Abuse Hotline