Unaccompanied Alien Children Office of the Ombuds (UACOO)

NEED HELP?

If you have a question or concern about your experience in the custody of the Office of Refugee Resettlement (ORR), and you haven't been able to get help, you can reach out to our office. Our office was created to be a safe place where you can voice concerns. It is independent from ORR, and we do not take sides. We listen to concerns, provide information, and work towards solutions.

Our services are free, and we do not share your name or personal details without your permission. You can also contact us after you leave ORR custody.

Reach out to us at:

https://acf.gov/uac-ombuds

Or email: UAC.Ombuds@acf.hhs.gov

ADMINISTRATION FOR CHILDREN & FAMILIES